

Green SourceSM price, terms and conditions

Company:

Portland General Electric (PGE)

Who should I contact for more information?

Visit portlandgeneral.com/greenfuture, call 800-542-8818, email greenfuture@pgn.com or write to Portland General Electric, P.O. Box 4404, Portland, Oregon 97204.

What is the contract length?	Green Source contract is month to month.
How much will Green Source cost?	Green Source matches 100% of your estimated energy usage. Your electricity price equals your actual usage billed at PGE Basic Service rates, plus an additional \$0.008/kWh for Green Source.
Will my rates change over time?	Green Source prices are based on current Oregon Public Utility Commission approved tariffs. Pricing is subject to change. All price changes require approval from the OPUC. Customers will be notified of any price change in advance.
What are the enrollment options?	When you enroll in Green Source, you purchase renewable energy certificates (RECs) equal to your monthly electricity use from a blend of renewable energy sources. In order to enroll, customers may do so via self-service on PGE's website, via our call center on the phone, or in person via face-to-face outreach.
What other fees might I be charged?	You must also pay all applicable federal, state or local taxes.
How will I be billed?	Your Green Source charge will be listed as a separate line item on your monthly PGE electricity bill. This charge is in addition to your regular electricity bill.
Can I cancel my participation?	You can cancel at any time with no fee. There is no minimum contract length.
If I want to terminate this agreement/contract, what is the early termination fee?	You can cancel at any time with no fee. There is no minimum contract length.
What is a REC product?	Green Source is a Renewable Energy Certificate (REC) product and does not contain electricity. A REC is created when a megawatt hour of renewable energy is produced and delivered to the grid. RECs increase demand and drive development of more renewable energy sources. All RECs purchased on behalf of Green Source customers conform to Green-e [®] Energy National Standards and are registered with the Western Renewable Energy Generation Information System (WREGIS). Our customers' Green Source purchases support Western region supplied new renewable energy.



Green Source is Green-e[®] Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at green-e.org.