

**RULE M
METERING**

1. Generally

A. Company Responsibility

The Company will own/lease, install, test, read, remove, replace and maintain meters for each Customer receiving metered Electricity Service. The meters and any meter transformers installed remain the Company's property and may be removed by the Company upon discontinuance of service.

B. Customer Responsibility

The Customer will, at Customer's expense, furnish, install and maintain the meter socket and all raceways and enclosures necessary to accept the Company's meters and metering transformers. The Company will provide metering transformers when required for installation by the Customer. The Customer will exercise proper care to protect Company property installed on the Premises, will not break the Company's seal or seals, and will pay for all loss or damage to such property caused by the Customer's negligence or misuse.

The Customer must grant the Company free and unrestricted access to the Premises at all reasonable times for purposes of inspecting, testing, reading, repairing, removing or replacing any or all metering equipment of the Company.

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C. Meter Accuracy and Testing

The Company will, at a Customer's or Electric Service Supplier's (ESS) request, test the accuracy of the registration of a meter once per 12-month period. If a Customer or ESS requests such a meter test more than once in a 12-month period, the Company will impose a Meter Test Charge as listed in Schedule 300. The Company will refund to the Customer or ESS the Meter Test Charge if the meter is found to be more than 2% fast or 2% slow.

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D. **Meter Verification Charge**

Where multiple meters are installed at a location with multiple units, such as for residential multi-family units, it is the developer/owner's responsibility to ensure that each meter socket is correctly labeled for the associated service. The Company may verify that such meter installations are correctly labeled. The Company will charge the Meter Verification Charge, as set forth in Schedule 300, to the developer/owner for each meter installation checked. If all meters at a building location are correctly labeled for each unit, the Company will waive the Meter Verification Charges for that building.

The Company will also impose the Meter Verification Charge at the time addresses are changed for multiple units when the change is a result of other than a government requirement. When locations with multiple units are sold and the new owner requests that service connections to each unit be verified, the Company may also impose the Meter Verification Charge on the new owner.

2. **Metering Requirements**

A. **Standard**

The Company will install at the Customer's Service Point (SP) a meter capable of registering kWh usage. Meters capable of registering Demand, Reactive Demand, and time of use or interval usage will be installed when required due to the Customer's Electricity usage or rate schedule.

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B. **Interval Metering**

The Company will meter Electricity usage in intervals of 30-minutes or less for Customers that purchase Electricity Service from an ESS, with the exception of unmetered loads. Where an interval meter does not exist at the time the Company receives a Direct Access Service Request (DASR), the Company has 30 days from the date the DASR is accepted to install such meter. Once installed, the Customer may begin purchasing Electricity from the ESS. A Customer who would not normally receive interval metering may, at its request, have an interval meter installed at the charge established in Schedule 300.

C. **Pulse Output Metering**

The Company will provide a connection to its metering facilities to supply kWh data pulses to Customer-owned load control equipment. The Company will also supply a Demand interval timing pulse, provided the Customer's load-control equipment is of the ideal curve or forecasting type. A Customer may have a pulse output metering installed for the charge established in Schedule 300.

D. **Nonstandard Metering Requested by ESS**

The Company installs metering that corresponds to the Customer's Electricity usage and rate schedule requirements. If an ESS requests that the Company offer a specific meter capability, function or metering service not currently supported, the Company must approve or deny the request within 10 days. If the request is approved, the Company will file with the Commission to offer such meter or metering service within 30 days. If the request is denied, the ESS may appeal the decision to the Commission.

E. **Residential Non-Network Meter**

- 1) Upon request of a Residential Customer, the Company will install at the Residential Customer's SP, a non-network meter. A non-network meter does not have the capability to record, store or transmit customer interval load data. The Company will charge the customer the cost of a Special Meter Reading as specified in Schedule 300. If the Customer is not the owner of the premises, the Customer must provide authorization from the owner to the Company. The Company will charge the Customer the Company's costs of owning, installing, maintaining and reading the non-network meter. Prior to the Company's installation of the meter at the Customer's premises, the Customer must pay the cost of installation in full. The non-network meter installation charge and recurrent charges are set forth in Schedule 300.
- 2) A Customer may request a non-network meter for that Customer's premises only.
- 3) If in the Company's opinion access to the meter is restricted, the Company will seek the Customer's cooperation through mutual agreement in obtaining unrestricted access. If agreement cannot be reached and access remains restricted, disconnection of service could result after reasonable notice is provide.

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- 4) Customers with non-network meters are not eligible for time-of-use rates and may be excluded from participating in future Company offered programs, for which a network meter is required.

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3. **Meter Location**

A. **Generally**

Meters are to be installed on the outside of buildings at a location which is easily and conveniently accessible by Company personnel and by the Company's distribution lines; however, with the Company's prior approval, meters for nonresidential buildings may be located indoors if accessible to Company personnel during Scheduled Crew Hours.

B. **Locating Meter on Company's Pole, Pad, or Vault**

If no satisfactory location for the meter is available on or in the Customer's building, the meter and related equipment may, at the Company's option, be installed on the Company's pole or in a Company vault or enclosure. In such event, the Customer will pay the charge specified under Meter Installation Rates of Schedule 300.

C. **Unrestricted Access to Network Metering Equipment**

When in the Company's opinion the meter's communication signal/mechanism is impeded because of customer action or inaction, the Company may require the Customer, at the Customer's expense, to relocate the meter socket to a location satisfactory to the Company.

D. **Metered on the Non-Service Side of Transformation**

If the Company installs or maintains the metering equipment on the primary voltage side of the meter and the Customer is receiving service at secondary voltage, billing will be based on meter registration less 1-1/2%. If the meter is located after the occurrence of transformation, and the Customer is receiving service at primary voltage, the billing will be based on meter reading plus 1-1/2%. These billing adjustments compensate for transformer losses or gains.

E. **Customer Options for Relocating Residential Meter**

A Residential Customer and owner of the premises may request that installed metering equipment be relocated to a different location on the Customer's property if acceptable to the Company. The Customer will incur the cost of relocating the meter as described in Schedule 300.

RULE M (Concluded)