

RULE G
DIRECT ACCESS SERVICE AND BILLING

1. Direct Access Service

All Customers, except Residential, may elect to receive Direct Access Service from an ESS under the terms of the parallel Direct Access schedule (500 series). Direct Access Service is also an option for eligible Nonresidential Customers served on Schedules 485, 489 and 689.

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A. Enrollment

Direct Access Service is only available upon acceptance of an Enrollment DASR by the Company. Prerequisites and notification requirements are as contained in each service schedule and Rule K.

B. Emergency Default Service

The Company will provide Emergency Default Service under Schedule 81 when an ESS or the Customer informs the Company that the ESS is no longer providing service or when the Company becomes aware that the Customer is no longer receiving service from the ESS and the Company has not received the 10 business day notice required for Standard Service under the appropriate schedule.

2. Special Requirements for Direct Access Billings

A. Generally

A Customer purchasing Electricity from an ESS may choose from two billing options: the ESS bills for all services (ESS Consolidated Bill) or the Company and the ESS each bill for their respective services (Company/ESS Split Bill).

1) Company/ESS Split Bill

When the Customer is receiving a Company/ESS Split Bill, the Company may disconnect Electricity Service for nonpayment of Direct Access Service under the guidelines set forth in Rule H.

2) ESS Consolidated Bill

When the Customer receives an ESS Consolidated Bill, failure of the Customer to pay the ESS for Direct Access Service does not relieve the ESS of the responsibility to pay the Company for Direct Access Services and any other Company charges.

B. ESS Billing Responsibilities

An ESS is responsible for the following:

- 1) Confirming receipt of Customer usage data within 12 hours of transmittal from the Company;
- 2) Responding to Customer inquiries regarding ESS charges; and
- 3) Under the ESS Consolidated Bill option, issuing a timely corrected bill to the Customer when the Company provides revised billing information.

C. Company Billing Responsibilities

The Company will provide usage data to the ESS within two business days of the Customer's meter reading. When the ESS provides an ESS Consolidated Bill, the Company will provide bill-ready data within two business days of the Customer's meter reading. The Company is not responsible for computing or determining the accuracy of ESS charges.

D. Information Included in Billing

ESS billing for Customers will include the following information:

- 1) The beginning and ending dates of the Billing Period;
- 2) The number of units of service supplied;
- 3) The telephone number, identified as a Company number, to call for outage reporting and other local electrical utility matters;
- 4) The Service Point Identification (SPIDs) of the Customer;
- 5) The price and amount due for each service or product the Customer is purchasing;
- 6) Price, power source and environmental impact information in accordance with Oregon Administrative Rule 860-038-0300; and
- 7) The amount of the Public Purpose Charge, if any.
- 8) When the Customer receives an ESS Consolidated Bill, the bill will include the following additional information:
 - a) Any tax adjustments;
 - b) The amount of any transition charge or credit; and
 - c) Mandated legal and safety notices in the format provided by the Company.

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3. **Customer Responsibility**

Customers are responsible for checking their billings and verifying their accuracy. Questions regarding ESS charges must be directed to the ESS and questions regarding Company charges must be directed to the Company.

Rule G (Concluded)